

LA-Z-BOY HOSPITALITY

LIMITED WARRANTY ON CASEGOODS

We warrant to the original purchaser that casegood products are free of defects in materials and workmanship under normal use and service for a period of six years from the date of invoice. This warranty does not apply to upholstery or to any item that is damaged in transit or due to misuse, negligence, improper cleaning or stain prevention materials, beverages, humidity, alteration, abuse, accident, contact with other objects, or abnormal use. Products sold by La-Z-Boy Hospitality that are not included in our price list are not covered by this warranty. Any modification to product included in our price list is considered custom and excluded from warranty. We do not warrant product designs supplied by customers or third parties and are not responsible for any defects resulting from such designs. During the period of this warranty, we will repair, free of charge, any product covered under warranty that is defective in materials or workmanship. In lieu of repair, we may elect, in our sole discretion, to refund a prorated portion of the defective item's purchase price, corresponding to the percentage remaining of the six-year period that commenced with the date of invoice of the defective item. This warranty is your sole remedy. LA-Z-BOY HOSPITALITY EXPRESSLY EXCLUDES ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AS TO ANY PRODUCTS. LA-Z-BOY HOSPITALITY WILL NOT BE RESPONSIBLE FOR DAMAGES IN EXCESS OF THE PRICE PAID FOR THE PRODUCT IN QUESTION AND WILL NOT, UNDER ANY CIRCUMSTANCES, BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW OF THE POSSIBILITY OF SUCH DAMAGES. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. Some states do not allow the exclusion of implied warranties or the limitation of damages, so the above exclusions and limitations may not apply to you. In the event the warranty exclusions do not apply to you, then, where legally permissible, such implied warranties last no longer than the stated warranty period and no warranties apply after that period. In circumstances in which the warranty provided herein does not apply, the products involved are, where legally permissible, still subject to the above disclaimer of implied warranties and the above limitation of damages.

HOW TO MAKE A CLAIM

To make a claim under this warranty, please contact La-Z-Boy Hospitality at 336-294-5233. Please be prepared to provide the address of the property and, if available, your purchase order number and invoice number. You may be required to provide additional information and permit inspection of the product involved to enable us to address your claim. Addressing your claim may take some time, and we cannot be responsible for any damages that result from any delays.